

# Leading Change, Fall 2019

# JOB ANALYSIS ACTIVITY

- Overview
- Summary of Key Results
- Action Items
- Invitation to Participate



# Overview

- Assess current job structure & duties
- Identify strengths and risk factors
- Formulate future job structure
- Develop plans to address issues

Want to know more?

https://www.chem.wisc.edu/content/department-reorganization-project



## Job Strengths and Risk Factors Questionnaire

#### **Meeting People's Needs**

- Autonomy
- Money
- Skill Variety
- Social Support
- Growth/Challenge
- Career Path
- Task Significance
- Task Identity
- Client Feedback

#### **Reduce Risk of Harm**

- Workload
- Resources
- Recovery Time
- Work Pace
- Work Pressure
- Role Ambiguity
- Role Conflict
- Ergonomics
- Safety

15 staff & 5 faculty members surveyed - Fall 2019



# **Questionnaire Key Results**

#### Faculty and Staff Responses:

#### **Job Risk Factors:**

- Workload
- Work Pressure
- Pay/Benefits

#### **Job Strengths:**

- Task Variety
- Task Identity
- Task Significance

#### Staff Job Issues:

- Career Path
- Social Support (backup)

#### Faculty Job Issues:

- Client Feedback
- Resources

Honorable Mention: Safety (results were mixed)



# Questionnaire Key Results

### Identified Issues:

- Systems
- Processes
- Communication
- Shifts Over Time



# Action Items Completed:

- Purchasing duties shift, new person hired
- Grants policy designed and implemented
- Backup grants specialist addition
- Business office communications improved
- Prioritized new positions based on feedback



## Action Items Started/Future:

- Purchasing Process Redesign
- Cross-functional training/add duties variety
- Develop standard procedures for each job
- Improve & increase available information
  - Training library videos for repetitive information
  - Who does what?



# You Are Invited to Participate Summer/Fall 2020

Learn: Healthy Work Mini-Course

**Analyze:** Job Analysis Activity

Discuss: Meet to talk about issues

Interested in participating? Visit:

https://www.chem.wisc.edu/content/department-reorganization-project



Questions?



Thank you!